Key Questions Answered:

• What services are covered?
• How do I apply for assistance?
• Who qualifies for assistance?
• What are the income limits?
• What if I do not meet the income limits?
• Where can I get an application to apply?
**Financial Assistance Policy (FAP)**

Memorial Hermann Health System offers financial assistance to eligible patients based on income, family size and Federal Poverty Level for partially or fully discounted emergent or medically-necessary hospital care. Patients seeking financial assistance must apply for the program, which is summarized in this document.

**What Services are Covered?**
The Financial Assistance Policy (FAP) covers emergency and medically-necessary services provided at a Memorial Hermann Hospital.

The Financial Assistance Policy does NOT COVER: cosmetic procedures, services provided by physicians and other providers who treat you at a Memorial Hermann Hospital but are not employed by the Hospital, or providers who bill separate from the Hospital for their services.

**How to Apply**
The Financial Assistance Policy and Application may be obtained in-person, via mail, via telephone and from the Memorial Hermann website. Complete the application, include the requested documents and submit to the Hospital Admission/Registration Department or to the address listed on the back of this brochure.

<table>
<thead>
<tr>
<th>Persons in family/household</th>
<th>Income per Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$12,760</td>
</tr>
<tr>
<td>2</td>
<td>$17,240</td>
</tr>
<tr>
<td>3</td>
<td>$21,720</td>
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<tr>
<td>4</td>
<td>$26,200</td>
</tr>
<tr>
<td>5</td>
<td>$30,680</td>
</tr>
<tr>
<td>6</td>
<td>$35,160</td>
</tr>
<tr>
<td>7</td>
<td>$39,640</td>
</tr>
<tr>
<td>8</td>
<td>$44,120</td>
</tr>
</tbody>
</table>

For families/households with more than 8 people: add $4,480 for each additional person.

**Income Limits**
One of the qualifying factors is income based on the table below:

Who Qualifies for Financial Assistance?
The amount of financial assistance depends on your income, family size and Federal Poverty Level. Patients with family income of 200% of the Federal Poverty Level or less may be eligible for a discount of 100%. Patients with family income of over 200% of the Federal Poverty Level may be eligible for a discount.

See detailed information in the policy at: [http://www.memorialhermann.org/financialassistanceprogram/](http://www.memorialhermann.org/financialassistanceprogram/)

Eligible patients will not be charged more for emergency or other medically-necessary care than Amounts Generally Billed (AGB) to those patients who have insurance.

The following forms of picture identification are acceptable for proof of identity:

- State-issued driver license or identification card
- Student identification card
- Passport (US or foreign)
- U.S. immigration document
- Identification card issued by Foreign Consulate
- Credit card (with photo)