



## WORKLINK QUICK REFERENCE GUIDE

WorkLink Website

<http://healthplan.memorialhermann.org/employers/plans-services/occupational-injury-management/>

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**Main Phone Numbers Nurse Case Management**

Email Address: [WorkLink@memorialhermann.org](mailto:WorkLink@memorialhermann.org)

(713) 338-6519 **Option 1**

Toll free (800) 778-8935

**Pre-Authorization Department**

Email Address: [WorkLink@memorialhermann.org](mailto:WorkLink@memorialhermann.org)

(713) 338-6519 **Option 1 then 3**

Fax: (713) 338-6590

**Claims, Billing & Customer Service**

Email Address: [WorkLinkCS@memorialhermann.org](mailto:WorkLinkCS@memorialhermann.org)

(713) 338-6519 **Option 1, then 2**

Fax: (713) 338-4192

**Provider Relations & Contracts**

Email Address:

[WorkLinkCS@memorialhermann.org](mailto:WorkLinkCS@memorialhermann.org)

(713) 338-6519 **Option 1 then 1**

Fax: (713) 704-0512

(713) 338-6786

**E-Billing**

Clearinghouse: **Workcomp EDI**

[www.workcompedi.com](http://www.workcompedi.com)

(800) 297-6909

Payor ID# LU426

Memorial Hermann

Employees

### File Claims by Mail or Fax:

Include: Patient Name, SSN, DOB, Medical Documentation and Claim Number

Fax to: (713) 704-0512

Mail to: WorkLink  
909 Frostwood, Suite 1:406  
Houston, Texas 77024