Memorial Hermann Sugar Land evaluates the SPP Annually and on an Ongoing Basis.

**Phase 1: (P1)**
- SWOTs, Environmental assessments, Industry/market data,
- Review of CC’s, Welcome the wow, iCard, Work system review, Knowledge Mgmt Review, SPP process evaluation, Prioritize.

**Phase 2: (P2)**
- Plan development (initiatives/opportunities/action plans), BU Readout to regional and service line leaders.
- 2-way plan review process with MHHS & ET.
- Collaborative action plans and targets.
- Develop WF plan & iPlan identify capital needs IQR, Future CC

**Phase 3: (P3)**
- BU capital approval
- Finalize action plans & targets
- Update WF plan, Update scorecards
- Visibility boards composition.

**Phase 4: (P4)**
- Deploy SP
- Ongoing Review
- PRA/DOR and Rounding

**Why Not Us?**
- We engage the ET, LT and SC in this stage
- We engage the WF & Community in the in this stage
- We engage the WF in deployment of plans and communicate