

Memorial Hermann Health Centers for Schools 2019 Annual Report

# **Memorial Hermann Health Centers for Schools**

Memorial Hermann Health Centers for Schools is comprised of ten school-based clinics and three mobile dental vans and designed to be a holistic medical, mental health, and dental home for uninsured and underinsured children and a secondary access point for insured children. Health Centers for Schools exist in 10 locations serving children in 82 schools throughout the Houston, Pasadena, Alief, Aldine and Lamar Consolidated School Districts.

Twenty-four years ago, Memorial Hermann was asked how we could best leverage our strengths in healthcare delivery to impact education and Memorial Hermann Health Centers for Schools was born – a school-based healthcare program that has grown from two clinics serving 3 schools with medical and mental health services to what it has become today, working to address the health concerns of the greater Houston area in our community's children and adolescents.

## **Focus**

Services offered include sick and well-visits, sports physicals, immunizations, chronic care for asthma, obesity, cholesterol, etc., mental health therapy, navigation services, nutritional guidance, and boot camps with exercise, nutrition, and selfesteem support. Three Mobile Dental Clinics rotate among the centers, providing restorative as well as preventive care.

Most student/patients come to the clinics initially for medical care. We know that a cough or a cold are just an introduction. Children see their doctor as someone they can trust and are willing to open up about problems beyond the physical, leading to a seamless flow into mental or dental health care.



These school-based health centers (SBHCs) are located in schools and school districts with students with documented barriers to healthcare. Through transportation from feeder schools, the SBHCs offer accessible healthcare to children who would otherwise not obtain it and keep children in school where they can learn. With appropriate consent, students can be seen without their parent. No payment is collected beyond billing Medicaid. All ten Health Centers for Schools operate Monday through Friday, 40 hours/week, 12 months/year. Providing services to patients from a variety of cultural and socio-economic backgrounds, Health Centers for Schools serve individuals who have barriers to health care beyond the status of insurance.

## **Our Patients and Staff**

Throughout Health Centers for Schools, 93% of the school population is on the free/reduced lunch program and 30% is of limited English proficiency. Sixty-nine percent do not have any type of insurance, 22% have Medicaid, with the remaining 16% facing barriers to care other than

insurance—not able to obtain healthcare due to transportation issues, working parents unable to afford time off, high private insurance deductibles or simply lack of parental involvement.

Memorial Hermann school-based health centers are health homes. Our work focuses on being not only a medical home, but a mental health home and a dental home for children and adolescents as well, further supported by Community Health Workers and dietitians. Undocumented, underinsured, or low-income families utilize the school-based health centers for services they would be unable to receive elsewhere.



Proud to be the **medical home** for 11,755 children and adolescents, our clinics provide the primary health care services to a population that would not otherwise receive it. Success is dependent upon treatment of the "whole child" and our services wrap around the patient to help them right where they are – school.



When student/patient's needs are outside of the SBHC's scope of services, **navigators** are available on a regular basis, working with patient families to provide referrals and connections to additional access and resources as appropriate.



Direct individual **mental health counseling** is available at each of the 10 clinics, offering tools to help students improve their ability to function at home, school, and with peers. Counseling sessions address behavior problems, bereavement, abuse, phase of life and relational problems, depression, stress and anxiety, as well as other issues that may arise.



Each summer, **the H.A.P.P.Y.** (Healthy Attitudes Promoting Positive Youth) Boot Camp is offered to students meeting BMI requirements. Each camp day includes a medical evaluation, 1 hour of exercise with a certified fitness instructor, a 45-minute nutrition consultation with a registered dietitian, and a 45-minute group counseling session with a licensed clinical social worker.



Two **registered dietitians** rotate among all 10 health centers on a regular basis. Their Healthy Eating and Lifestyles Program (HELP) is designed to educate children and their families on the importance of proper nutrition and exercise, and the impact on health and school performance. After meeting with the student and his or her parents and reviewing the medical information, the dietitian will suggest healthy food choices, create meal plans, set weight loss goals, discuss how to read food labels and other topics related to nutrition.



The dental vans rotate among the Health Centers for Schools clinics at three month intervals. Dental clinic staff diagnose dental problems, conduct cleanings, treat cavities, perform other restorative work and provide oral health education for each patient. Through cleanings, sealants, restorative dental care (fillings and extractions), and six-month follow-ups, the mobile dental program strives to provide continuity dental care comparable to the standard of care experienced by middle and upper economic populations.

## **Targets and Outcomes**

School-based health centers stand at the intersection of education and health, ensuring children and adolescents do not fall through the cracks, meeting students where they are - school. In FY 2019 Health Centers for Schools provided 27,606 medical, dental, mental/behavioral health, nutrition, navigation, and summer boot camp visits to 11,755 students. Memorial Hermann Health Centers for Schools strives to achieve measurable outcomes through benchmarks derived from the National Association of School Based Health Centers, Healthy People 2020 and prepost outcome data.



Asthma exacerbations, ER visits and hospitalizations were reduced by 93%



3.8% of clinic patients used an ER for primary care purposes versus 10.5% of the general pediatric community



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63.4% of students with 3+ acute care visits received a well visit (Well visits for students with 3+ acute care visits to determine underlying causes)

1,541 Medicaid, Harris Health, TX Women's Health Program, Snap, Optical Care, Specialty Care, etc. connections

Reduction of suspensions and detentions, reduction of absenteeism, and improvement in student grades in students with 4+ mental health therapy visits

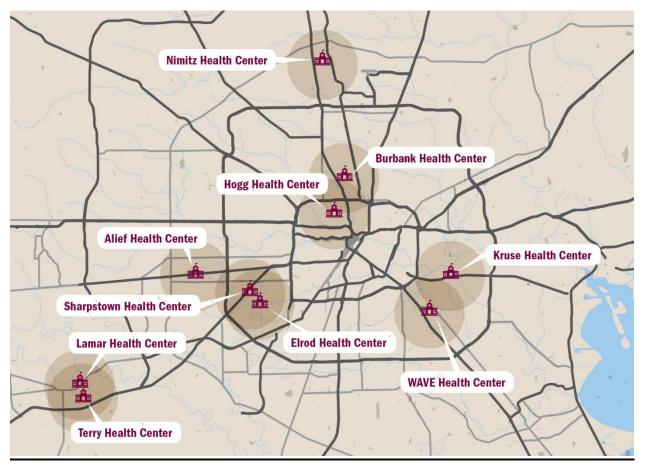
92% of students with 4+ mental health therapy visits realized meaningful and reliable improvement on the CAFAS (Child and Adolescent Functional Assessment Scale)

Triglycerides decreased 27.9 points; LDL decreased 14.4 points; HDL (good cholesterol) increased 3.9 points for students registered in the Cholesterol Program

Improved GPAs (2.9 to 3.2)

- Reduced absenteeism (2.1 to 1.9)
- Reduced detentions/suspensions (2.1 to .9)
- 88% of students returned to the classroom on the same day, reducing time away from the classroom
- 10.8% of children aged 4 to 11 and 5.1% of adolescents aged 12+ experienced cavities at recall, compared to the Healthy People 2020 target of 49.0% and 48.3%, respectively
  - 90.2% of children aged 6 to 9 received dental sealants on one or more of their permanent first molar teeth compared to the HP 2020 target of 28.1%

## **Health Centers for Schools Locations**



- Alief Health Center at Elsik and Hastings High Schools (Alief ISD)
- Burbank Health Center at Burbank Middle School (HISD)
- Elrod Health Center at Elrod Elementary School (HISD)
- Hogg Health Center at Hogg Middle School (HISD)
- Kruse Health Center at Kruse Elementary School (Pasadena ISD)
- Lamar Health Center at Lamar High School (Lamar Consolidated ISD)
- Nimitz Health Center at Dunn Elementary School (Aldine ISD)
- Sharpstown Health Center at Sharpstown High School (HISD)
- Terry Health Center at Terry High School (Lamar Consolidated ISD)
- WAVE Health Center at Matthys Elementary School (Pasadena ISD)

#### **Accomplishments**

- Foster G. McGaw Prize, 2018--Finalist
- 2016 American Hospital Association NOVA Award (Mobile Dental Program)
- The Build Health Challenge Implementation Award for Improving Health Through a Sustainable Food System, 2015
- Jackson Healthcare Hospital Charitable Service Awards, 2013—Finalist
- Foster G. McGaw Prize, 2013--Finalist
- Nineteenth Annual Monroe E. Trout Premier Cares Award/Vision, 2010--Finalist
- 2010 Nineteenth Annual Monroe E. Trout Premier Cares Aware/Vision-Finalist
- 2010 Beacon of Hope Recipient, Mental Health America of Fort Bend County (awarded to the Lamar Clinic)
- 2009 Eighteenth Annual Monroe E. Trout Premier Cares Award/Vision-Semi-Finalist
- 2008 American Hospital Association NOVA Award
- 2008 Texas Association of Partners in Education (TAPE) Gold Award
- 2008 Inductee into Houston Independent School District's Partnership Hall of Fame
- 2007 VHA (Voluntary Hospitals of America) Leadership Award for Community Benefits Excellence (awarded to Memorial Hermann's Community Benefit Program which highlighted the Health Centers for Schools initiative)
- 2003 Recipient of the Excellence in Community Service Award from the Texas Hospital Association
- 2001 Recipient of Texas Dental Association Certificate of Merit
- 1998 VHA (Voluntary Hospitals of America) Leadership Award for Improving Community Health (awarded to Memorial Hermann's Community Benefit Program which highlighted the Health Centers for Schools initiative)
- 1998 THA Community Service Award Entry Finalist (awarded to Memorial Hermann's Community Benefit Program which highlighted the Health Centers for Schools initiative)
- Memorial Health Centers for Schools--Jane Long Clinic: 1997 Recipient of the Greater Southwest Houston Chamber Education Partner Award

#### MEMORIAL HERMANN HEALTH CENTERS FOR SCHOOLS

#### Schools Served by Health Center

# <u>Sharpstown Health Center</u> (Formerly Jane Long) (HISD) – 832-658-5260

- Sharpstown High++ 7504 Bissonnet Houston, Texas 77074
- (2) Sharpstown International 8330 Triola Houston, Texas 77036
- (3) Jane Long Academy6501 BellaireHouston, Texas 77074
- (4) Fondren Middle6333 S Braeswood Blvd Houston, Texas 77096
- (5) Las Americas Newcomers School
   6501 Bellaire
   Houston, Texas 77074
- (6) Sugar Grove Academy
   8405 Bonhomme
   Houston, Texas 77074
- (7) Welch Middle11544 South Gessner Road Houston, Texas 77071
- (8) Bonham Elementary8302 Braes River Dr.Houston, Texas 77074
- (9) Neff Elementary8301 Neff StHouston, Texas 77036
- (10)Neff Early Learning 8200 Carvel Lane Houston, Texas 77036

(11)Sutton Elementary 7402 Albacore Houston, Texas 77074

(12)McNamara Elementary 8714 McAvoy Houston, Texas 77074

#### Burbank Health Center (HISD) - 713-742-8151

- Sam Houston High
   9400 Irving
   Houston, Texas 77076
- (2) Wheatley High School 4801 Providence St. Houston, Texas 77020
- (3) Burbank Middle ++
   315 Berry Road
   Houston, Texas 77022
- (4) Patrick Henry Middle School 10702 E. Hardy Rd., Houston, Texas 77093
- (5) Burbank Elementary216 TidwellHouston, Texas 77022
- (6) Herrera Elementary525 BenningtonHouston, Texas 77022
- (7) Janowski Elementary7500 BaumanHouston, Texas 77022
- (8) Roosevelt Elementary6700 FultonHouston, Texas 77022

#### WAVE Health Center (Pasadena ISD) – 713-946-7461

(1) Queens Intermediate
 1452 Queens Road
 Houston, Texas 77017

- (2) South Houston Intermediate900 College AveSouth Houston, Texas 77587
- (3) Nelda Sullivan MS1112 Queens Rd.Houston, Texas 77017
- (4) Rick Schneider Middle
   8420 Easthaven Blvd.
   Houston, Texas 77075
- (5) Jessup Elementary9301 Almeda Genoa RdHouston, Texas 77075
- (6) L. F. Smith Elementary1401 Avenue ASouth Houston, Texas 77587
- (7) Matthys Elementary ++
   1500 Main
   South Houston, Texas 77587
- (8) South Houston Elementary900 Main StSouth Houston, Texas 77587

## Lamar Health Center (Lamar Consolidated ISD) – 281-762-8383

- Lamar Consolidated High ++ 4606 Mustang Ave. Rosenberg, Texas 77471
- (2) Lamar Junior High
   4814 Mustang Ave.
   Rosenberg, Texas 77471
- (3) Wessendorff Middle
   5201 Mustang Ave.
   Rosenberg, Texas 77471
- (4) Austin Elementary1630 Pitts RoadRichmond, Texas 77406

- (5) Deaf Smith Elementary
   2014 Lamar Dr.
   Richmond, Texas 77469
- (6) Hutchison Elementary
   3602 Williams Way Blvd
   Richmond, Texas 77469
- (7) Jackson Elementary301 Third St.Rosenberg, Texas 77471
- (8) Jane Long Elementary907 Main St.Richmond, Texas 77469
- (9) Juan Seguin Early Childhood Center 605 Mabel St. Richmond, Texas 77469
- (10)T. L. Pink Elementary 1001 Collins Rd Richmond, Texas 77469

#### Hogg Health Center (HISD) - 713-864-7614

- Booker T Washington High School 119 E 39<sup>th</sup> Street Houston, Texas 77018
- (2) Heights High School413 E 13th St.Houston, Texas 77008
- (3) Hamilton Middle
   139 East 20<sup>th St</sup>.
   Houston, Texas 77008
- (4) Hogg Middle ++1100 Merrill St.Houston, Texas 77009
- (5) Browning Elementary School607 Northwood StreetHouston, Texas 77009

- (6) Crockett Elementary 2112 Crockett St. Houston, Texas 77007
- (7) Field Elementary
   703 East 17<sup>th</sup> St.
   Houston, Texas 77008
- (8) Harvard Elementary810 Harvard St.Houston, Texas 77007
- Helms Elementary
   503 West 21<sup>st</sup> Street
   Houston, Texas 77088
- (10)Love Elementary 1120 West 13<sup>th</sup> Street Houston, Texas 77008

## <u>Terry Health Center</u> (Lamar Consolidated ISD) – 281-238-0852

- Terry High School++ 5500 Ave. N Rosenberg, Texas 77471
- (2) George Junior High School 4601 Airport Rd Rosenberg, Texas 77471
- (3) Navarro Middle School 4700 Ave. N. Rosenberg, Texas 77471
- (4) Beasley Elementary7511 Ave. J.Beasley, Texas 77417
- (5) Bowie Elementary2304 Bamore Rd.Rosenberg, Texas 77471
- (6) Meyer Elementary
   1930 J. Meyer Rd.
   Richmond, Texas 77469

- (7) Ray Elementary2611 Ave. NRosenberg, Texas 77471
- (8) Thomas Elementary
   6822 Irby Cobb Blvd.
   Richmond, Texas 77469
- (9) Travis Elementary2700 Ave. KRosenberg, Texas 77471

#### Elrod Health Center (HISD) - 713-771-1805

- Elrod Elementary
   6230 Dumfries Dr. Houston, Texas 77096
- (2) Halpin Early Childhood Center 10901 Sandpiper Dr. Houston, Texas 77096

#### Kruse Health Center (Pasadena ISD) – 832-658-5230

- Pasadena High School
   206 South Shaver St
   Pasadena, Texas 77506
- (2) Jackson Intermediate1020 Thomas AvePasadena, Texas 77506
- (3) DeZavala Middle101 Jackson AvePasadena, Texas 77506
- (4) Gardens Elementary
   1105 Harris Ave
   Pasadena, Texas 77506
- (5) Kruse Elementary++
   400 Park Lane
   Pasadena, Texas 77506

(6) Richey Elementary6105 Richey St.Pasadena, Texas 77506

#### Nimitz Health Center (Aldine ISD) - 832-658-5220

- Nimitz Senior High 2005 West W Thorne Dr. Houston, Texas 77073
- (2) Nimitz 9<sup>th</sup> Grade
   2425 West W Thorne Dr.
   Houston, Texas 77073
- (3) Jones Middle School 20155 Townsen Blvd., W. Humble, Texas 77338
- (4) Lewis Middle21255 W HardyHouston, Texas 77073
- (5) Teague Middle21700 Rayford Rd.Humble, Texas 77338
- (6) Dunn Elementary++2003 West W. Thorne Dr.Houston, Texas 77073
- (7) Ogden Elementary21919 Rayford Rd.Humble, Texas 77338
- (8) Parker Elementary19850 E HardyHouston, Texas 77073
- (9) Magrill Elementary2170 Rayford Rd.Humble, Texas 77338

#### Alief Health Center (Alief ISD) - 832-658-5210

- (1) Elsik High12601 High StarHouston, Texas 77072
- (2) Hasting High4410 CookHouston, Texas 77072
- (3) Taylor High7555 Howell-Sugarland RoadHouston, Texas 77083
- (4) Elsik 9<sup>th</sup> Grade6767 So Dairy Ashford Houston, Texas 77072
- (5) Hasting 9<sup>th</sup>6750 CookHouston, Texas 77072
- (6) Alief Middle School4415 CookHouston, Texas 77072
- (7) Crossroads12360 Bear Ram RoadHouston, Texas 77072
- (8) SOAR/LINC/NHS
   High School Annex
   12501 High Star Dr.
   Houston, Texas 77072

# MEMORIAL HERMANN HEALTH CENTERS FOR SCHOOLS

# TIMELINE

November 1995	Jane Long Clinic begins serving students from Jane Long Middle School
January 1996	WAVE Clinic begins serving students from Matthys Elementary and
	South Houston Intermediate Schools
April 1997	Jane Long Clinic adds Sutton Elementary School, WAVE Clinic
	adds South Houston Elementary School
April 1998	Jane Long Clinic adds Benavidez Elementary School
August 1999	Burbank Clinic begins serving students from Burbank Middle and
C	Burbank Elementary Schools
October 1999	Rusk Clinic Collaborative begins
April 2000	Mobile Dental Van Program begins serving Jane Long, WAVE, and
1	Burbank Clinic students
September 2001	WAVE Clinic adds L.F. Smith Elementary School
August 2000	Burbank Clinic adds Janowski Elementary School
August 2002	Lamar Clinic begins serving students from Lamar High, Lamar Jr.
U	High, and Deaf Smith, Pink, and Seguin Elementary Schools
August 2003	Lamar Clinic adds Wessendorf Middle School
January 2005	<b>Project Fit</b> (a non-profit dedicated to providing support to public
5	schools to increase children's fitness testing levels and teach lifetime
	health habits) brought to Burbank Middle School as a part of the VHA
	Cardinal Health Challenge
April 2005	Lamar Clinic adds Jane Long Elementary School
May 2005	Burbank Clinic adds Roosevelt Elementary School
July 2005	Memorial Hermann takes over the Hogg Clinic from Community
	Partners that has faced ongoing funding challenges, and begins serving
	Reagan High, Hogg Middle, and Harvard, Crockett, and Browning
	Elementary Schools.
	• The Board of the Rusk School Health Promotion Project elects to
	transfer the provision of clinical care under its charter to the El Centro
	de Corazon Federally Qualified Health Center. The FQHC status
	provides the opportunity to address the growing need to provide adult
	as well as pediatric care.
August 2005	HELP (Healthy Eating and Lifestyle Program) begins with the
	addition of a dietitian to the multi-disciplinary team of nurse practitioner
	and social worker
August 2006	WAVE Clinic adds Rick Schneider Middle School
May 2007	Burbank Clinic adds Herrera Elementary School
August 2007	Hogg Clinic adds Field Elementary School
C	Jane Long Clinic begins serving pre-school children at Mistral Early
	Childhood Education Center and the Las Americas Middle School
	located on the Jane Long campus.

January 2008	A Community Health Worker is added to rotate among the clinics
	assisting eligible patients with Medicaid and CHIP applications and
	follow-up
October 2008	Burbank Clinic begins serving 9th Grade Preparatory Academy at
	Sam Houston
	Due to a declining student population and sports involvement at Jane
	Long Middle School, the Jane Long Clinic begins to serve the
	Sharpstown Feeder Pattern
January 2009	<ul> <li>Bonham and McNamara Elementary Schools added</li> </ul>
April 2009	<ul> <li>Sharpstown Middle School (which becomes Sharpstown</li> </ul>
	International) added
July 2009	Lamar Clinic adds Hutchison Elementary School
January 2010	• Burbank Clinic begins serving Sam Houston High School (9 <sup>th</sup>
	Grade Preparatory Academy eventually loses its separate school
	status and becomes a part of Sam Houston)
	Jane Long Clinic begins serving Neff Elementary School
July 2010	Lamar Clinic adds Austin Elementary School
January 2011	Hogg Clinic adds Hamilton Middle School
	WAVE Clinic adds Jessup Elementary School
April 2011	Second Mobile Dental Van Program in operation making it possible
	for all school-based health center sites to be served
March 2012	Lamar begins serving Jackson Elementary School in the Foster Track
September 2011	Replacement modular clinic at <b>Hogg Clinic</b> in operation
January 2012	Terry Clinic begins serving the nine schools of the Terry Feeder
	Pattern—Terry High, George Jr., Navarro Middle, and Beasley,
	Bowie, Thomas, Ray, Travis and Meyer Elementary Schools
May 2012	Project Fit brought to Fields Elementary School
April 2013	Elrod Clinic opens
July 2014	Nimitz Clinic in Adine ISD begins serving students from Dunn
	Elementary, Lewis Middle, Parker Intermediate, Nimitz 9th and
	Nimitz High Schools
August 2014	The Jane Long Clinic moves to Sharpstown High School and becomes
	the Sharpstown Clinic. Jane Long Middle, McNamara Elementary,
	Benavidez Elementary, and Mistral Early Childhood are no longer
	served due to minimal historical use. Fondren Middle School is added
	to the schools served.
August 2014	Alief Clinic in Alief ISD begins serving students from Alief Middle,
	Crossroads, Elsik 9 <sup>th</sup> , Elsik High, Hastings 9 <sup>th</sup> , Hastings High, and
	Taylor High Schools. Kruse Clinic in Pasadena ISD begins serving
	students from Pasadena High, Jackson Intermediate, DeZavala Middle, and Krusse, Condang, and Bishey Elementary Schools
Sontomber 2014	Middle, and Kruse, Gardens, and Richey Elementary Schools.
September 2014	<b>Mobile Dental 3</b> in operation to allow for dental services for students at the new aligned
October 2014	the new clinics Project Fit brought to Elementary School
October 2014	Project Fit brought to Elrod Elementary School

February 2015	Nimitz Clinic adds Magrill Elementary, Teague Middle, and
1 condary 2010	Rayford Intermediate
June 2015	Nimitz Clinic creates and implements first Boot Camp
October 2015	Food Insecurity Screening begins
December 2015	Sharpstown Clinic adds Welch Middle School
Summer 2016	• Kruse and WAVE begin the BUILD Health Challenge
	• Hogg, Burbank, Lamar and Terry adopt the Nimitz Boot Camp
	• A full summer school exercise program is introduced to Hogg
August 2016	WAVE Clinic adds Sullivan Middle and Queens Intermediate
0	Schools
October 2016	Project Fit brought to Bowie Elementary School
April 2017	Burbank Clinic adds Wheatley High School and Hogg Clinic adds
	Booker T. Washington
June 2017	Wholesome Wave's Fruit and Vegetable Prescription Program
	implemented throughout Memorial Hermann Health Centers for Schools
August 2017	George Grant provides for the expansion of school-based health care
	services for ADHD, parenting teens and homeless students throughout
	the entire LCISD district.
November 2018	Elrod Clinic adds Halpin Early Childhood Center
	McNamara Elementary, with new Administration, requests to return
	as one of Sharpstown Clinic's served schools
August 2018	Aldine ISD undergoes school district-wide redistricting, changing
	feeder patterns of schools served
November 2019	Burbank Clinic adds Patrick Henry Middle School
2019-2020 School	• Burbank, Hogg and Sharpstown Clinics collaborate with U.T.
Year	Health Science Center at Houston using Social Marketing and
	Mobile School-Based Vaccination Clinics to increase HPV
	Vaccination Uptake in High-Risk Geographic Areas
	Harvey Relief Grant supports telemedicine