Memorial Hermann Health System offers financial assistance to eligible patients based on income and assets for partially or fully discounted emergent or medically-necessary hospital care. Patients seeking financial assistance must apply for the program, which is summarized in this document.

Key Questions Answered:
✓ What services are covered?
✓ How do I apply for assistance?
✓ Who qualifies for assistance?
✓ What are the income limits?
✓ What if I do not meet the income limits?
✓ Where can I get an application to apply?
The Financial Assistance Policy (FAP) covers emergency and medically-necessary services provided at a Memorial Hermann Hospital. The policy does NOT COVER: cosmetic procedures, services provided by physicians and other providers who treat you at a Memorial Hermann Hospital but are not employed by the Hospital, or providers who bill separate from the Hospital for their services.

How to Apply

The FAP and Application may be obtained in-person, via mail, via telephone and from the Memorial Hermann website. Complete the application, include the requested documents and submit to the Hospital Admission/Registration Department or to the address listed on the back of this brochure.

Who Qualifies for Financial Assistance?

The amount of financial assistance depends on your income, size of your family and assets. Patients with family income of 200% of the Federal Poverty Level or less may be eligible for a discount of 100%. Patients with family income of over 200% of the Federal Poverty Level may be eligible for a discount.

Income Limits

One of the qualifying factors is income based on the table below:

<table>
<thead>
<tr>
<th>Persons in family/household</th>
<th>Income per Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$ 11,880</td>
</tr>
<tr>
<td>2</td>
<td>$ 16,020</td>
</tr>
<tr>
<td>3</td>
<td>$ 20,160</td>
</tr>
<tr>
<td>4</td>
<td>$ 24,300</td>
</tr>
<tr>
<td>5</td>
<td>$ 28,440</td>
</tr>
<tr>
<td>6</td>
<td>$ 32,580</td>
</tr>
<tr>
<td>7</td>
<td>$ 36,730</td>
</tr>
<tr>
<td>8</td>
<td>$ 40,890</td>
</tr>
</tbody>
</table>

For families/households with more than 8 people: add $4,160 for each additional person.

The following forms of picture identification are acceptable for proof of identity:
- State-issued driver license or identification card
- Passport (US or foreign)
- Identification card issued by Foreign Consulate
- Student identification card
- U.S. immigration document
- Credit card (with photo)

See detailed information in the policy at: http://www.memorialhermann.org/financialassistanceprogram/

Eligible patients will not be charged more for emergency or other medically-necessary care than Amounts Generally Billed (AGB) to those patients who have insurance.